User Manual

ARK-3360

Box IPC

Attention!

Please note:

This package contains a hard-copy user manual in Chinese for China CCC certification purposes, and there is an English user manual included as a PDF file on the CD. Please disregard the Chinese hard copy user manual if the product is not to be sold and/or installed in China.

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5. Write the RMA number visibly on the outside of the package and ship it prepaid to your dealer.

Declaration of Conformity

FCC Class A

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Technical Support and Assistance

1. Visit the Advantech web site at www.advantech.com/support where you can find the latest information about the product.
2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before you call:
   – Product name and serial number
   – Description of your peripheral attachments
   – Description of your software (operating system, version, application software, etc.)
   – A complete description of the problem
   – The exact wording of any error messages

Warnings, Cautions and Notes

Warning! *Warnings indicate conditions, which if not observed, can cause personal injury!*

Caution! *Cautions are included to help you avoid damaging hardware or losing data. e.g.*

There is a danger of a new battery exploding if it is incorrectly installed. Do not attempt to recharge, force open, or heat the battery. Replace the battery only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

Note! *Notes provide optional additional information.*

Packing List

Before installation, please ensure the following items have been shipped:

- 1 x ARK-3360 unit
- 1 x Driver/Utility CD
- 1 x Registration and 2 years Warranty card

Ordering Information

Model Number	Description
ARK-3360L-N4A1E	Intel Atom N450 1.66 GHz Compact Embedded Box IPC, w/ 2 x GbE, 6 x USB 2.0, 4 x COM, 1x MiniCPIe, VGA, DIO, Audio
ARK-3360L-D5A1E	Intel Atom D510 1.66 GHz Compact Embedded Box IPC, w/ 2 x GbE, 6 x USB 2.0, 4 x COM, 1x Mini PCIe, VGA, DIO, Audio
ARK-3360F-N4A1E	Intel Atom N450 1.66 GHz Compact Embedded Box IPC, w/ 3 x GbE, 6 x USB 2.0, 6 x COM, 1x MiniCPIe, miniPCI, VGA, Audio
ARK-3360F-D5A1E	Intel Atom D510 1.66 GHz Compact Embedded Box IPC, w/ 3 x GbE, 6 x USB 2.0, 6 x COM, 1x MiniCPIe, miniPCI, VGA, Audio

Optional Accessories

For ARK-3360L

Part Number	Description
1757003553	Adapter AC 90-264V 36W/12V W/ PFC FSP036-RAB For ARK-3360L
1700001524	Power Cable 3-pin 180 cm, USA Type
170203183C	Power Cable 3-pin 180 cm, Europe Type
170203180A	Power Cable 3-pin 180 cm, UK Type
1700008921	Power Cable 3-pin 180 cm, PSE Mark

For ARK-3360F

Part Number	Description
1757003659	AC-to-DC Adapter, DC19 V/3.42 A 65 W, with Phoenix Power Plug, 0 ~ 40° C for Home and Office Use
1700001947	Power cable 2-pin 180 cm, USA for ARK-338X
1700001948	Power cable 2-pin 180 cm, Europe for ARK-338X
1700001949	Power cable 2-pin 180 cm, UK for ARK-338X
1700009001	2-Pole Phoenix to DC-Jack Power cable

Safety Instructions

1. Please read these safety instructions carefully.
2. Please keep this User's Manual for later reference.
3. Please disconnect this equipment from AC outlet before cleaning. Use a damp cloth. Don't use liquid or sprayed detergent for cleaning. Use moist sheet or cloth for cleaning.
4. For pluggable equipment, the socket-outlet shall near the equipment and shall be easily accessible.
5. Please keep this equipment from humidity.
6. Lay this equipment on a reliable surface when install. A drop or fall could cause injury.
7. The openings on the enclosure are for air convection hence protecting the equipment from overheating. DO NOT COVER THE OPENINGS.
8. Make sure the voltage of the power source when connecting the equipment to the power outlet.
9. Place the power cord such a way that people cannot step on it. Do not place anything over the power cord.
10. All cautions and warnings on the equipment should be noted.
11. If the equipment is not used for long time, disconnect the equipment from mains to avoid being damaged by transient over-voltage.
12. Never pour any liquid into ventilation openings; this could cause fire or electrical shock.
13. Never open the equipment. For safety reasons, only qualified service personnel should open the equipment.
14. If one of the following situations arises, get the equipment checked by service personnel:
    - The power cord or plug is damaged.
    - Liquid has penetrated into the equipment.
    - The equipment has been exposed to moisture.
    - The equipment does not work well, or you cannot get it to work according to the user's manual.
    - The equipment has been dropped and damaged.
    - The equipment has obvious signs of breakage.
15. DO NOT LEAVE THIS EQUIPMENT IN AN ENVIRONMENT WHERE THE STORAGE TEMPERATURE MAY GO BELOW -40° C (-40° F) OR ABOVE 85° C (185° F). THIS COULD DAMAGE THE EQUIPMENT. THE EQUIPMENT SHOULD BE IN A CONTROLLED ENVIRONMENT.
16. CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER, DISCARD USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.
17. The sound pressure level at the operator's position according to IEC 704-1:1982 is no more than 70 dB (A).
18. RESTRICTED ACCESS AREA: The equipment should only be installed in a Restricted Access Area.
19. DISCLAIMER: This set of instructions is given according to IEC 704-1. Advantech disclaims all responsibility for the accuracy of any statements contained herein.

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Chapter 1

General Introduction

This chapter gives background information on ARK-3360 series.

1.1 Introduction

ARK-3360 fanless Embedded Box Computer is an ideal, application-ready, system platform solution. All electronics are protected in a compact, sealed, aluminum case for easy embedding in the customer's own housing, or as a stand-alone application where space is limited and the environment harsh.

A solid sealed aluminum case provides vibration and dust resistance while also providing a passive cooling solution. The ARK-3360 gives system integrators with a turnkey solution and versatile application development path without breaking the bank or missing time to market deadlines.

The ARK-3360 can be used as a standalone system, wall- or DIN-rail- mounted. The system accepts a wide range of DC power in (for ARK-3360F only) and comes in a footprint of only 264.5 x 69.2 x 137.25 mm (10.41" x 2.72" x 5.4"). The rugged cast aluminum case not only provides great protection from EMI, shock/vibration, cold and heat, but, as we mentioned before, passive cooling for quiet fanless operation.

The ARK-3360 answers demands by offering 1 x VGA, 6 x USB 2.0 ports, up to 3 x Giga LAN port and 6 x COM ports; packed into a small rugged unit and powered by an Intel Atom processor. It also supports a wide range of input voltages from 12 VDC to 24 VDC (for ARK-3360F only). The ARK-3360 Compact Embedded Computer supports both 2.5" SATA HDD and Compact Flash card for storage options and it provides for diversified application fields.

1.2 Product Feature

1.2.1 General

- **CPU:** Intel® Atom™ Processor N450/D510 1.66 GHz
- **System Chipset:** Intel® Atom™ N450/D510 + ICH8M
- **BIOS:** AMI 16 Mbit Flash BIOS
- **System Memory:** DDRII 667 MHz up to 2 GB
- **SSD:** Supports CompactFlash Card TYPE I/II
- **Watchdog Timer:** Single chip Watchdog 255-level interval timer, setup by software
- **I/O Interface:** 3 x RS232, 1 x RS232/422/485 (for ARK-3360L)
  1 x RS-232, 3 x RS-232/422/485, 2 x RS-422/485 with 7.5 KV
  isolation protection & auto flow control (for ARK-3360F)
- **USB:** 6 x USB 2.0 compliant ports
- **Audio:** High Definition Audio (HD), Line-in, Line out, Mic-in
- **DIO:** 8-bit general purpose input/output
- **Expansion Interface:** Supports 1xMini-PCI (ARK-3360F only) and 1 x Mini-PCIe device

1.2.2 Display

- **Chipset:** Embedded Gen3.5+ GFX Core
- **Memory Size:** Up to 224 MB of dynamic video memory allocation
- **Resolution:**
  - CRT: Intel Atom N450 up to 1400 x 1050 (SXGA)
  - LVDS: Single channel 18-bit LVDS up to WXGA 1366 x 768
- **LVDS LCD:** Supports 18-bit LVDS LCD (Optional)
- **Dual Display:**
  - CRT + LVDS (18-bit)

1.2.3 Ethernet

- **Chipset:** LAN1 Intel 82567, LAN2 Intel 82583V
  LAN3 Intel 82541PI (ARK-3360F only)
- **Speed:** 10/100/1000 Mbps
- **Interface:** 2 x RJ45 (ARK-3360L) / 3 x RJ45(ARK-3360F)
- **Standard:** Compliant with IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3y, IEEE 802.ab.

1.3 Chipset

1.3.1 Functional Specification

1.3.1.1 Processor

Processor	Intel® Atom^{TM} Processor N450/D510
	Intel® Atom^{TM} N450/D510 at 1.66 GHz with 512 KB/1MB L2 cache
	Manufacturing Technology: 45 nm

1.3.1.2 Chipset

Memory	- Intel® N450/D510 - Supports DDR2 667 MHz up to 2 GB - SODIMM Socket: 1. 200-pin SODIMM socket type *1
Graphic and Video Controllers	**Intel 3.5 Gen Integrated Graphic Engine + GFX core** - DVMT 3.0 (Dynamic Video Memory Technology) - DirectX* 9 compliant Pixel Shader 2.0 - Dual display choose on board: VGA, LVDS or VGA + LVDS through OS Driver (LVDS is optional) - Intel® Clear Video Technology - VGA: Intel Atom N450 supports up to 1400 x 1050 (SXGA) - Intel Atom D510 supports up to 2048 x 1536 - LVDS: Single channel 18-bit LVDS up to WXGA 1366 x 768 (Optional) VGA Connector on board: D-SUB 15P LVDS Connector: MDR-26P
SATA & IDE Interface	**SB: Intel® ICH8M chip supports:** - Supports the Serial ATA specification Revision 1.0a - Supports several optional sections of Serial ATA II: Extensions to Serial ATA 1.0 Specification, Revision 1.0 - Supports SATA transfers to 300 Mbytes/sec. - Supports Compact Flash Card Type II Socket - CF Socket: CF Type II 50P 90D(M) external connector x 1
Audio Link	**SB: Intel® ICH8M chip supports:** - Supports HD Codec - Supports Link for Audio and Telephony CODECS
USB Interface	**SB: Intel® ICH8M chip supports:** - USB host interface with support for 6 USB 2.0 ports - All ports are High-Speed, Full-Speed, and Low-Speed capable - Supports legacy keyboard/mouse software

Power Management	**SB: Intel® ICH8M chip supports:** ■ Supports ACPI 2.0 ■ ACPI Power Management Logic Support
BIOS	**SB: Intel® ICH8M chip supports:** ■ AMI 16Mb Flash BIOS via SPI

1.3.1.3 Others

Serial ports	**SMSC SCH 3114 support** ■ Up to 6 serial ports by SMSC SCH 3114. ■ High Speed NS16C550A Compatible UARTs with Data rates to 1.5Mbps. ■ Support IRQ Sharing among serial ports on XPE **For ARK-3360L** ■ COM1, COM3, COM4: Supports to RS-232 ■ COM2: Supports to RS-232/422/485 and setting by Jumper ** COM2 RS-485 support Auto flow control. **For ARK-3360F** ■ COM1: Supports to RS-232 ■ COM2 ~ COM4: Supports to RS-232/422/485 and setting by Jumper ■ COM5/COM6: Support RS-422/485 with isolation (7.5 kV) ** COM2 ~ COM6 RS-485 support Auto flow control. COM connector: D-SUB CON. 9P
LAN	**LAN1 Intel 82567, LAN2 Intel 82583V, LAN3 Intel 82541PI** ■ Compliant with IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3y, IEEE 802.ab. ■ Support 10/100/1000 Mbps. LAN Connectors: Phone Jack RJ45 8P 90D(F)
Audio	**Audio Codec: Realtek ALC888:** ■ Compliant with HD Audio specifications ■ Supports to 16/20/24-bit DAC and 16/20/24-bit ADC resolution ■ Support: Speak-out, Line-in, Mic-in Audio Connectors: Ear Phone Jack * 3
DIO	**SMSC SCH 3114 support** ■ 10 I/O pins with one 5V power ping and one ground pin ■ 5V tolerance I/Os. **DIO Connectors:** ■ ARK-3360L: 9 pins DSUB 9 connector ■ ARK-3360F: 10 pins phoenix connector
Battery backup	■ BATTERY 3V/210 mAh with WIRE x 1

1.4 Mechanical Specifications

1.4.1 Dimensions

264.5 [10.41] x 69.2 [2.72] x 137.25 [5.4] Unit: mm [Inch]
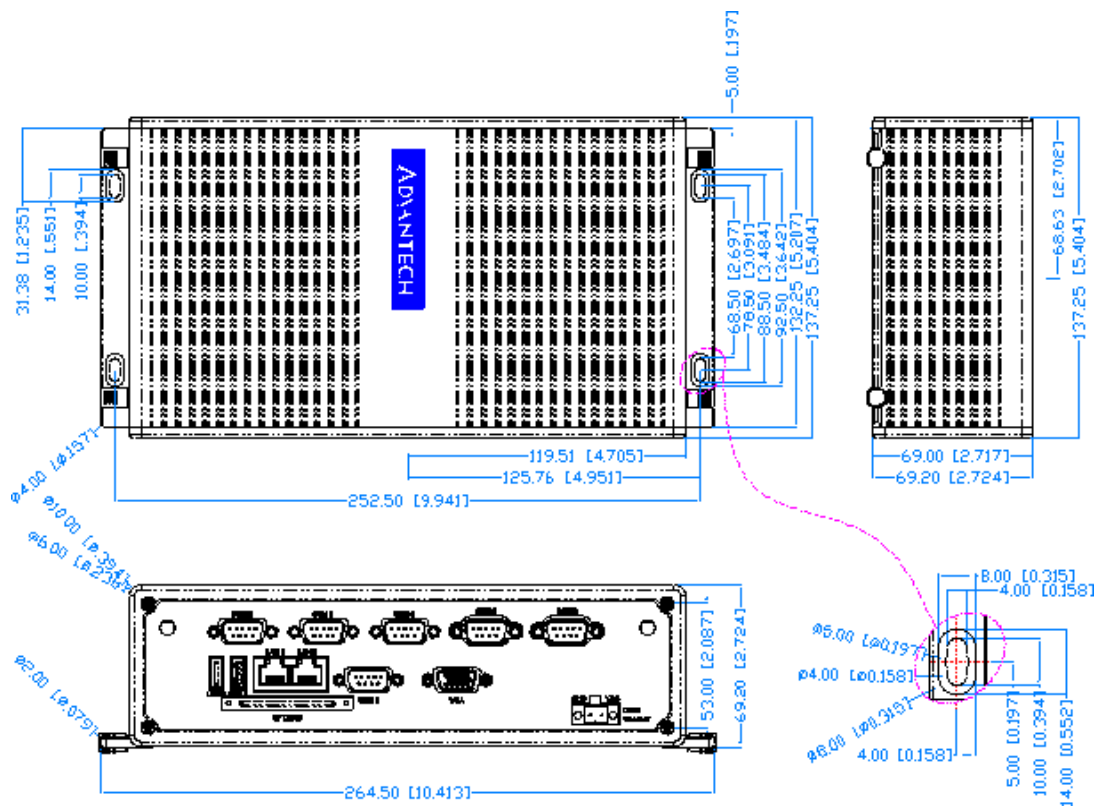
Figure 1.1 ARK-3360 Mechanical dimension drawing

1.4.2 Weight

2.2 kg (4.4 lb)

1.5 Power Requirement

1.5.1 System Power

■ **Minimum power input:**
  – ARK-3360L: DC12 V 3 A
  – ARK-3360F: DC12 V - 24 V, 3 A - 1.5 A

1.5.2 RTC Battery

■ Lithium 3 V/210 mAH

1.6 Environment Specification

1.6.1 Operating Temperature

- With Industrial Grade CompactFlash disk: -20 ~ 60° C (32~131° F), when air flow speed = 0.7 m/sec
- With 2.5-inch extended temperature hard disk 0 to 45° C (32~113° F), when air flow speed = 0.7 m/sec

1.6.2 Relative Humidity

- 95% @ 40° C (non-condensing)

1.6.3 Storage Temperature

- -40 ~ 85° C (-40 ~ 185° F)

1.6.4 Vibration during Operation

- When system is equipped with Compact Flash card only: 5Grms, IEC 60068-2-64, random, 5 ~ 500 Hz, 1 Oct/min., 1hr/axis, x,y,z 3 axes.
- When system is equipped with 2.5-inch HDD: 1Grms, IEC 60068-2-64, random, 5~500 Hz, 1 Oct/min., 1hr/axis, x,y,z 3 axes.

1.6.5 Shock during Operation

- When system is equipped with Compact Flash card only: 50G, IEC 60068-2-27, half sine, 11 ms duration.
- When system is equipped with 2.5-inch: 20G, IEC 60068-2-27, half sine, 11 ms duration.

1.6.6 Safety

- UL, CCC, BSMI

1.6.7 EMC

- CE, FCC, CCC, BSMI

Chapter 2

H/W Installation

This chapter introduces external IO and the installation of ARK-3360 hardware.

2.1 Introduction

The following sections show the internal jumper settings and the external connectors and pins assignment for applications.

2.2 Jumpers

2.2.1 Jumper Description

You may configure the ARK-3360 to match the needs of your application by setting jumpers. A jumper is a metal bridge used to close an electric circuit. It consists of two metal pins and a small metal clip (often protected by a plastic cover) that slides over the pins to connect them. To close a jumper, you connect the pins with the clip. To open a jumper, you remove the clip. Sometimes a jumper will have three pins, labeled 1, 2 and 3. In this case you would connect either pins 1 and 2, or 2 and 3.

open   closed   closed 2-3
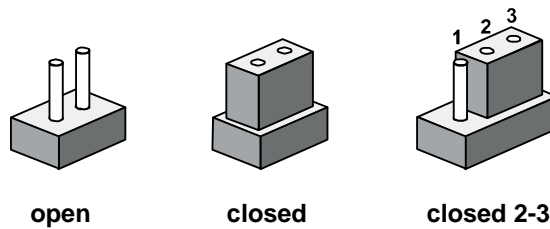
The jumper settings are schematically depicted in this manual as follows.

open   closed   closed 2-3
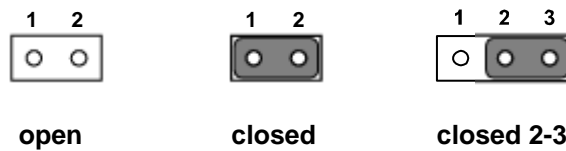
A pair of needle-nose pliers may be helpful when working with jumpers. If you have any doubts about the best hardware configuration for your application, contact your local distributor or sales representative before you make any changes. Generally, you simply need a standard cable to make most connections.

2.2.2 Jumper List

Table 2.1: Jumper List of Mother Board	
J2	COM2 Setting
J3	AT / ATX Power SEL
J4	Clear CMOS
J5	Internal LVDS Panel Voltage Select

Table 2.2: Jumper List of MIO Board (for ARK-3360F only)	
JP1, JP2, JP3	COM3 type select
JP4, JP5, JP6	COM4 type select
JP7	COM5 type select
JP8	COM6 type select
JP9, JP10	COM2 type select

2.2.3 Jumper Location

At Mother Board
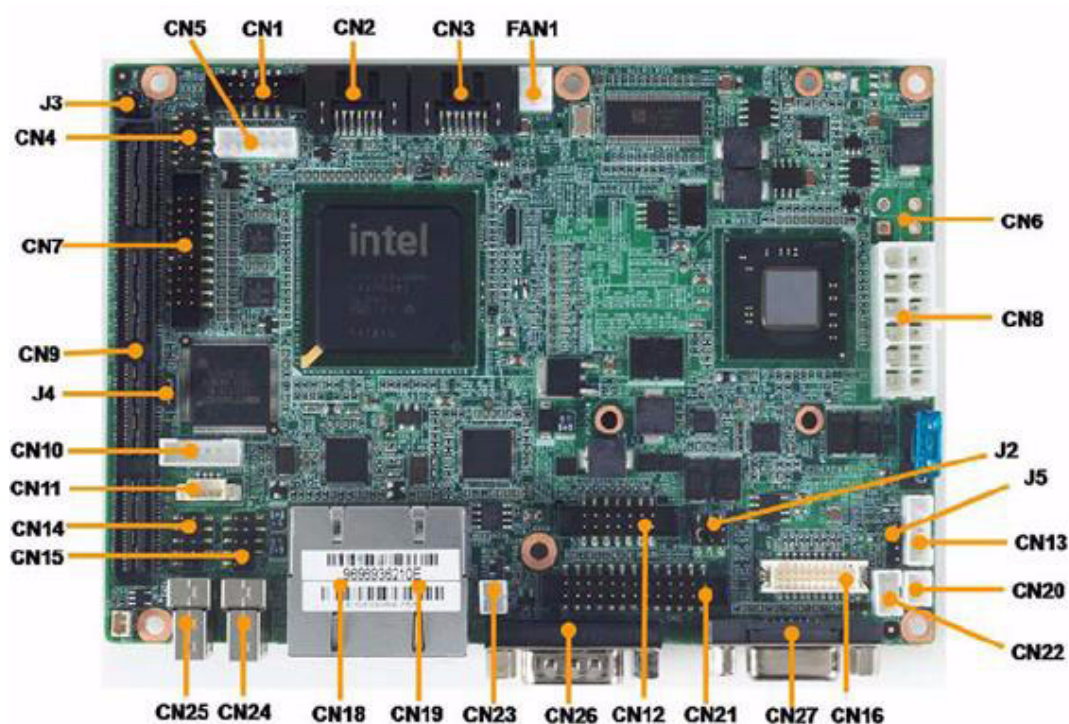
Figure 2.1 Jumper and connector layout (Mother Board)

At MIO Board
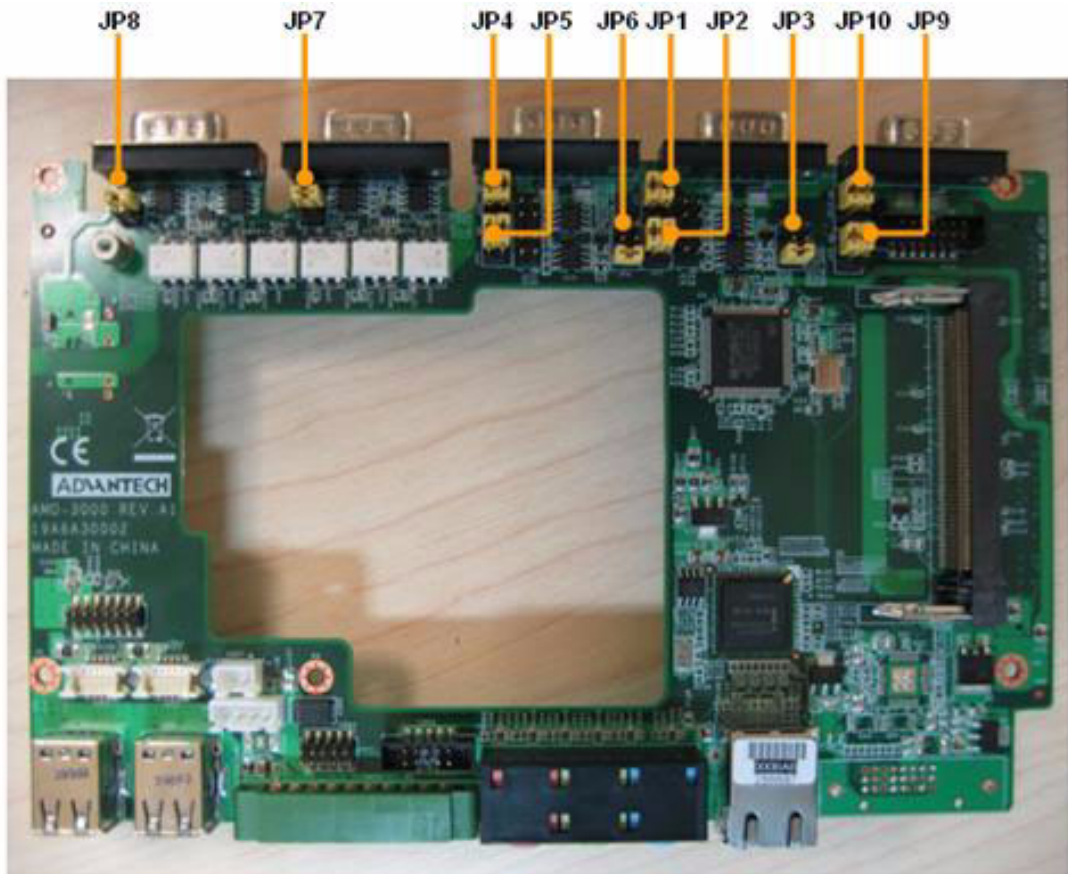
Figure 2.2 Jumper layout (MIO Board)

2.2.4 Jumper Setting

At Mother Board

J2	COM2 RS232/422/485 Select
Part Number	1653003260
Footprint	HD_3x2P_79
Description	PIN HEADER 3*1P 180D(M) 2.0mm SMD SOUARE PIN
Setting	Function
(1-2)	RS232 (default)
(3-4)	RS485
(5-6)	RS422

J3	ATX / AT Mode switch
Part Number	1653002101
Footprint	HD_3x2P_79_D
Description	PIN HEADER 2*1P 180D(M)SQUARE 2.0mm DIP W/O Pb
Setting	Function
NL	ATX Mode
ON	AT Mode (default)

J4	CLEAR CMOS
Part Number	1653003101
Footprint	HD_3x1P_79_D
Description	PIN HEADER 3*1P 180D(M) DIP SQUARE W/O Pb
Setting	Function
NL	NORMAL (Default)
ON	CLEAR CMOS

J5	Internal LVDS PANEL POWER Select
Part Number	1653003101
Footprint	HD_3x1P_79_D
Description	PIN HEADER 3*1P 180D(M) 2.0mm DIP SQUARE W/O Pb
Setting	Function
(1-2)	5 V for LVDS PANEL POWER
(2-3)	3.3 V for LVDS PANEL POWER (Default)

At MIO Board

JP1, JP2, JP3	COM3 Type Select
Part Number	1653003200
Footprint	HD_3x2P_100_D
Description	PIN HEADER 3*2P 180D(M) 2.54mm DIP W/O Pb
Setting	Function
JP1 (1-3, 2-4) JP2 (1-3, 2-4) JP3 (5-6)	RS-232 (Default)
JP1 (3-5, 4-6) JP2 (3-5, 4-6) JP3 (3-4)	RS-422
JP1 (3-5, 4-6) JP2 (3-5, 4-6) JP3 (1-2)	RS-485

JP4, JP5, JP6	COM4 Type Select
Part Number	1653003200
Footprint	HD_3x2P_100_D
Description	PIN HEADER 3*2P 180D(M) 2.54mm DIP W/O Pb
Setting	Function
JP4 (1-3, 2-4) JP5 (1-3, 2-4) JP6 (5-6)	RS-232 (Default)
JP4 (3-5, 4-6) JP5 (3-5, 4-6) JP6 (3-4)	RS-422
JP4 (3-5, 4-6) JP5 (3-5, 4-6) JP6 (1-2)	RS-485

JP7	COM5 Type Select
Part Number	1653002200
Footprint	HD_2x2P_100_D
Description	PIN HEADER 2*2P 180D 2.54mm DIP WO/Pb
Setting	Function
(1-2)	RS-485 (Default)
(3-4)	RS-422

JP8	COM6 Type Select
Part Number	1653002200
Footprint	HD_2x2P_100_D
Description	PIN HEADER 2*2P 180D(M) 2.54mm DIP WO/Pb
Setting	Function
(1-2)	RS-485 (Default)
(3-4)	RS-422

JP9, JP10	COM2 Type Select (Link with JP10 and MB-J2)
Part Number	1653003200
Footprint	HD_3x2P_100_D
Description	PIN HEADER 3*2P 180D(M) 2.54mm DIP W/O Pb
Setting	Function
JP9 (1-3, 2-4) JP10 (1-3, 2-4)	RS-232 (Default)
JP9 (3-5, 4-6) JP10 (3-5, 4-6)	RS422/485

2.3 Connectors

2.3.1 ARK-3360 External I/O Connectors

ARK-3360L:
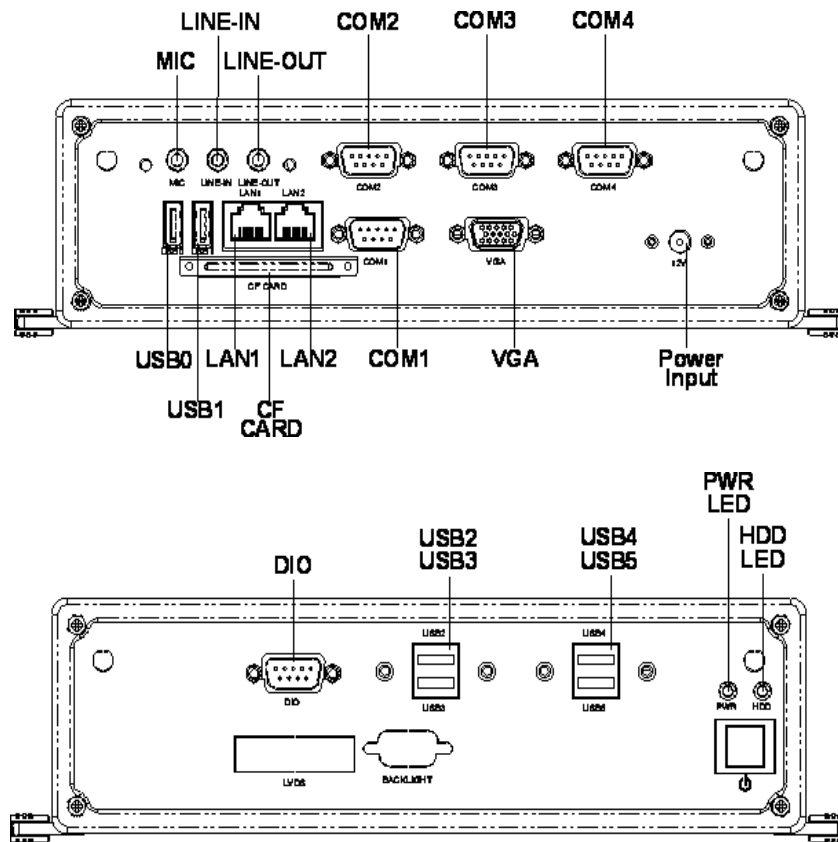
Figure 2.3 ARK-3360L IO connectors drawing
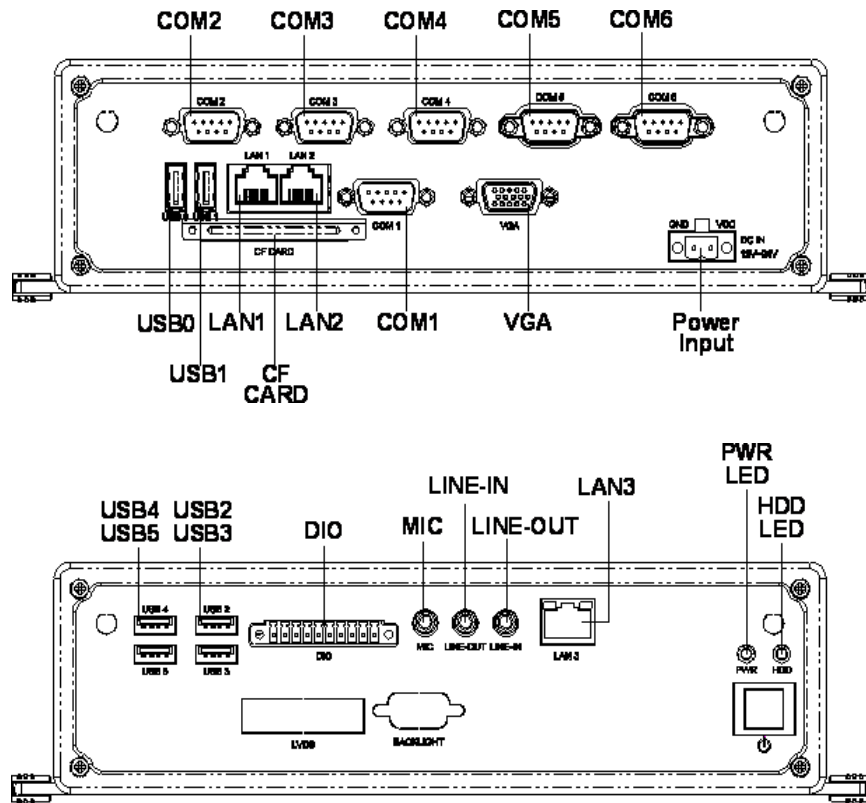
Figure 2.4 ARK-3360F IO connectors drawing

2.3.1.1 COM Connector

ARK-3360 provides maximum six D-sub 9-pin connectors, which offers RS-232/422/485 serial communication interface ports. Default setting is RS-232, if you want to use RS-422/485, you can find the jumper installation in Chapter 2.2.4.

The RS-422/485 mode of ARK-3360L COM2 can be supported via replacing the internal COM 2 cable by using the new cable (Part Number 1700001967), and adjusting the jumper inside the system. The extra cable (pn.1700001967) has been stored in the accessory box of the product carton. The setting procedure is in Appendix A.
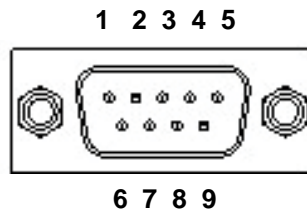
Figure 2.5 COM connector

Table 2.3: COM Connector Pin Assignments

	RS-232	RS-422	RS-485
Pin	Signal Name	Signal Name	Signal Name
1	DCD	Tx-	DATA-
2	RxD	Tx+	DATA+
3	TxD	Rx+	NC
4	DTR	Rx-	NC
5	GND	GND	GND
6	DSR	NC	NC
7	RTS	NC	NC
8	CTS	NC	NC
9	RI	NC	NC

Note! *NC represents "No Connection".*

2.3.1.2 Ethernet Connector (LAN)

ARK-3360 is equipped up to three Ethernet controllers that are fully compliant with IEEE 802.3u 10/100/1000 Mbps CSMA/CD standards. LAN1 is equipped with 82567; LAN1 is equipped with 82583V; and LAN3 is equipped with 82541PI. The Ethernet port provides a standard RJ-45 jack connector with LED indicators on the front side to show its Active/Link status (Green LED) and Speed status (Yellow LED).
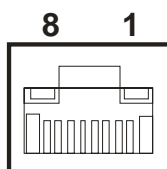
Figure 2.6 Ethernet connector

Table 2.4: Ethernet Connector Pin Assignments

Pin	10/100/1000BaseT Signal Name
1	TX+
2	TX-
3	RX+
4	MDI2+
5	MDI2-
6	RX-
7	MDI3+
8	MDI3-

2.3.1.3 Audio Connector

ARK-3360 offers stereo audio ports by three phone jack connectors of Line_Out, Line_In, Mic_In. The audio chip is controlled by ALC888, and it's compliant with Azalea standard.
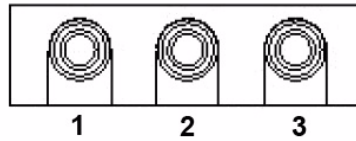
Figure 2.7 Audio connector

Table 2.5: Audio Connector Pin Assignments	
Pin	**Audio Signal Name**
1	Mic_In
2	Line_Out
3	Line_In

2.3.1.4 DIO Connector

ARK-3360F provides one phoenix 10-pin male connectors and ARK-3360L provides one DSUB 9-pin female connectors, which offer Digital Input/Output communication interface. If client want to use DIO, please find the Pin assignment as following.

ARK-3360L
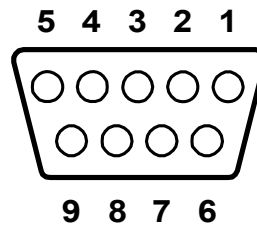
Figure 2.8 DIO Connector (ARK-3360L)

Table 2.6: DIO Connector Pin Assignments (ARK-3360L)	
Pin	**Signal Name**
1	DIO bit0
2	DIO bit1
3	DIO bit2
4	DIO bit3
5	DIO bit4
6	DIO bit5
7	DIO bit6
8	DIO bit7
9	GND

ARK-3360F

Figure 2.9 DIO connector (ARK-3360F)

Pin	Signal Name
Table 2.7: DIO Connector Pin Assignments (ARK-3360F)	
1	+V5
2	DIO0
3	DIO1
4	DIO2
5	DIO3
6	DIO4
7	DIO5
8	DIO6
9	DIO7
10	GND

2.3.1.5 USB Connector

ARK-3360 provides six USB interface connectors, which give complete Plug & Play and hot swapping for up to 127 external devices. The USB interface complies with USB UHCI, Rev. 2.0 compliant. The USB interface can be disabled in the system BIOS setup. Please refer to Table. 2.8 for its pin assignments. The USB connectors are used to connect any device that conforms to the USB interface. Most digital devices conform to this standard. The USB interface supports Plug and Play without turning off computers.
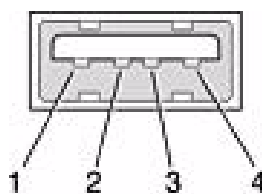
Figure 2.10 USB connector

Pin	Signal name	Pin	Signal name
Table 2.8: USB Connector			
1	VCC	2	USB_data-
3	USB_data+	4	GND

2.3.1.6 VGA Connector

The ARK-3360 provides a high resolution VGA interface connected by a D-sub 15-pin connector to support a VGA CRT monitor. It supports display resolution of up to 2048 x 1536 or 1400 x 1050.
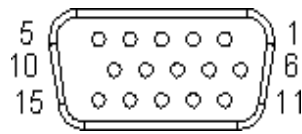
Figure 2.11 VGA Connector

Table 2.9: VGA Connector Pin Assignments			
Pin	Signal Name	Pin	Signal Name
1	Red	2	Green
3	Blue	4	NC
5	GND	6	GND
7	GND	8	GND
9	NC	10	GND
11	NC	12	NC
13	H-SYNC	14	V-SYNC
15	NC		

2.3.1.7 Power Input Connector

ARK-3360L comes with a DC-Jack header that carries 12 VDC external power input and ARK-3360F comes with a two pins header that carries 12 ~ 24 VDC external power input.

ARK-3360L
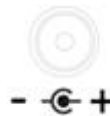
Figure 2.12 Power Input Connector (ARK-3360L)

ARK-3360F
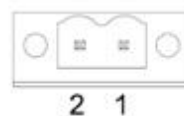
Figure 2.13 Power Input Connector (ARK-3360F)

Table 2.10: Power connector Pin Assignments (ARK-3360F)	
Pin	Signal Name
1	GND
2	+12~24 VDC

2.3.1.8 Power ON/OFF Button

ARK-3360 comes with a Power On/Off button, that support dual function of Soft Power -On/Off (Instant off or Delay 4 Second), and Suspend.
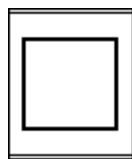
Figure 2.14 Power Button

2.3.1.9 LED Indicators

There are two LEDs on ARK-3360 front metal face plate for indicating system status: PWR LED is for power status; and HDD LED is for HDD & compact flash disk status.

PWR   HDD

Figure 2.15 LED Indicators

2.4 Installation

2.4.1 HDD Installation

1. Unscrew the HDD door screws.
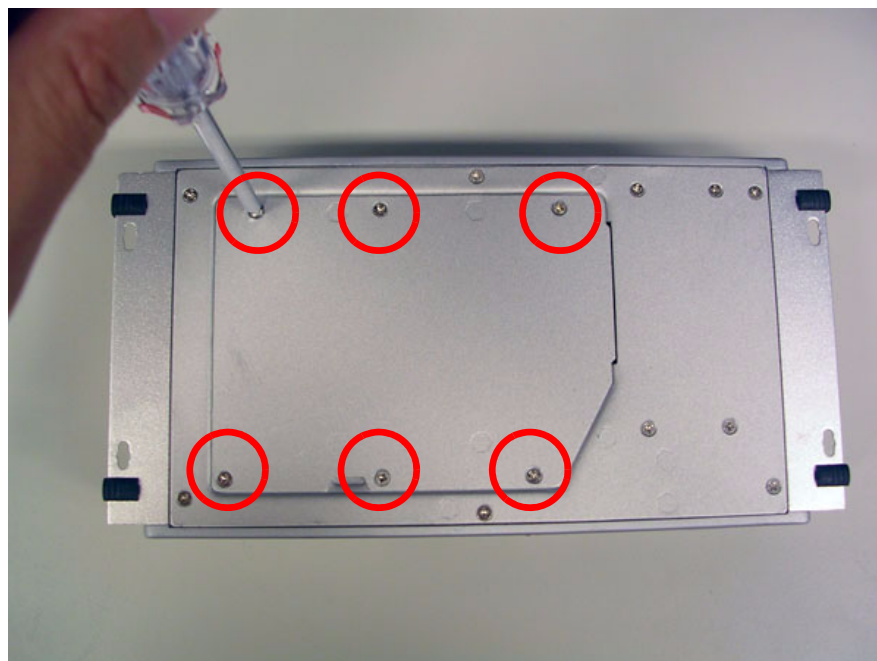
Figure 2.16 Unscrew the HDD door screws

2. Assemble HDD and HDD frame with four screws.
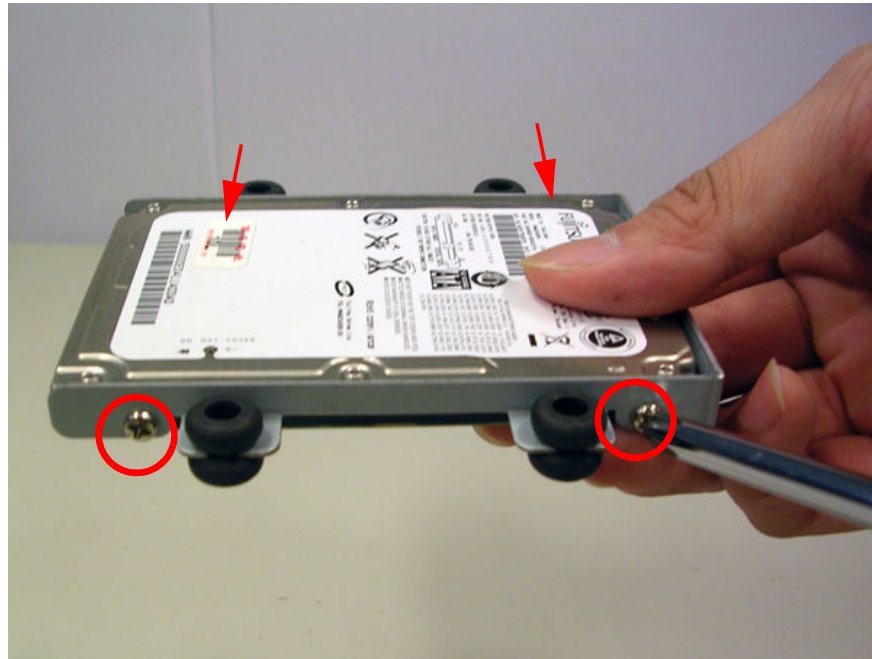
Figure 2.17 Assemble HDD and HDD frame with 4 screws

3. Use the HDD damper screws to assemble the HDD door and HDD frame.
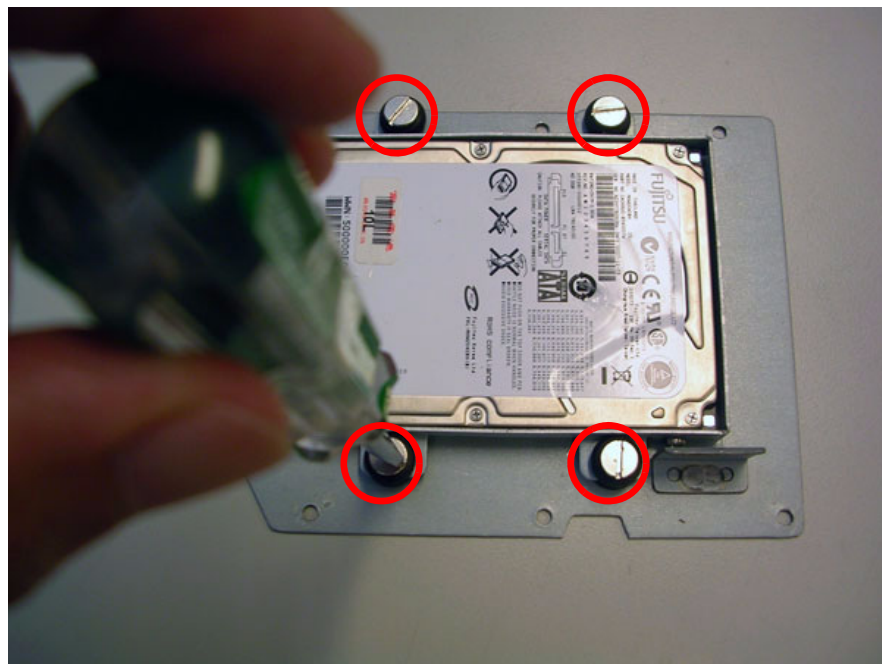
Figure 2.18 Use the HDD damper screws to assemble the HDD door and HDD frame

4. Connect the HDD cables.
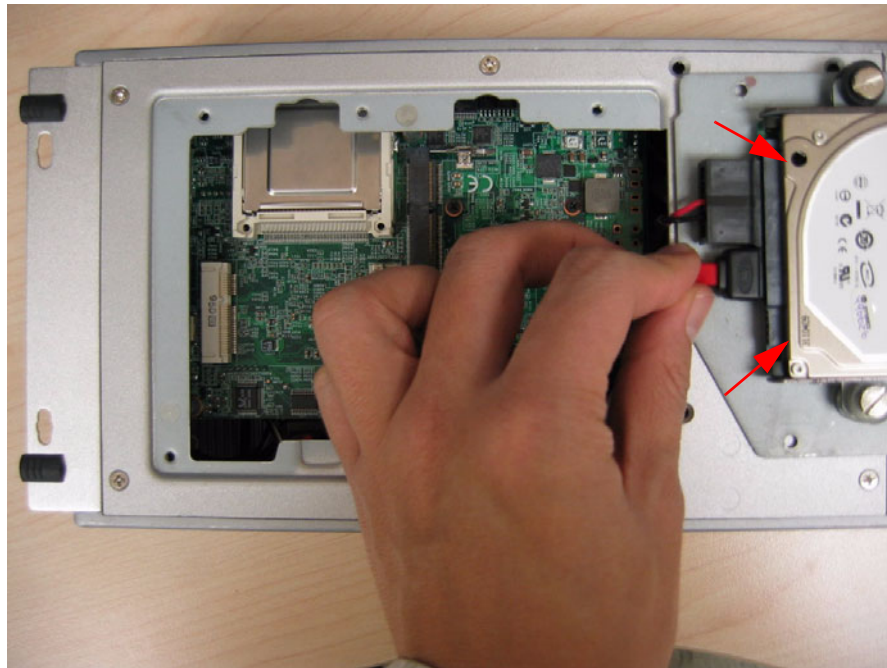
Figure 2.19 Connect the HDD cables

5. Replace HDD door and secure with screws.

2.4.2 Memory Installation

1. Refer to section 2.4.1-1 to open the HDD door.
2. Install the memory module into the SO-DIMM socket at the bottom of the main board.
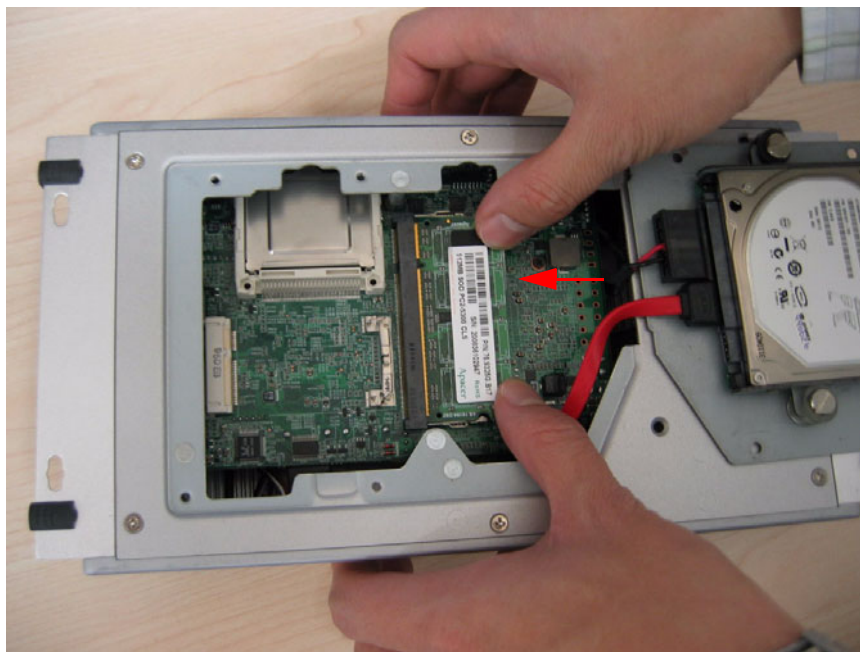
Figure 2.20 Install the memory module into the SO-DIMM socket at the bottom of the Main board

3. Replace HDD door and secure with screws.

2.4.3 CF Card Installation

    1.   Unscrew the CF door screws.

Figure 2.21 Unscrew the CF door screws

    2.   Pull the CF tray out.

Figure 2.22 Pull the CF tray out

3. Remove the black CF bracket.

Figure 2.23 Remove CF bracket

4. Put CF on to the CF tray.

Figure 2.24 Put CF onto the CF tray

5. Push the CF tray back and secure with screws.

Chapter 3

BIOS Settings

This chapter introduces how to set BIOS configuration data.

AMIBIOS has been integrated into many motherboards for over a decade. With the AMIBIOS Setup program, you can modify BIOS settings and control the various system features. This chapter describes the basic navigation of the ARK-3360 BIOS setup screens.
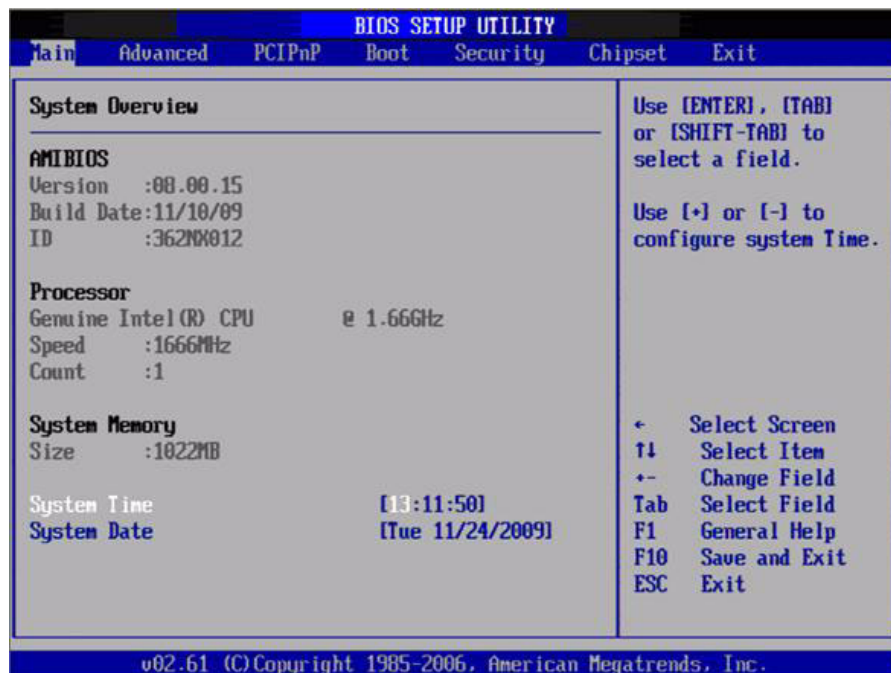
Figure 3.1 Setup Program Initial Screen

AMI's BIOS ROM has a built-in Setup program that allows users to modify the basic system configuration. This information is stored in battery-backed CMOS so it retains the Setup information when the power is turned off.

3.1 Entering BIOS Setup

Turn on the computer and check for the "patch code". If there is a number assigned to the patch code, it means that the BIOS supports your CPU. If there is no number assigned to the patch code, please contact an Advantech application engineer to obtain an up-to-date patch code file. This will ensure that your CPU's system status is valid. After ensuring that you have a number assigned to the patch code, press <DEL> and you will immediately be allowed to enter Setup.

3.2 Main Menu

When you first enter the BIOS Setup Utility, you will enter the Main setup screen. You can always return to the Main setup screen by selecting the Main tab. There are two Main Setup options. They are described in this section. The Main BIOS Setup screen is shown below.

```
                        BIOS SETUP UTILITY
  Main    Advanced    PCIPnP    Boot    Security    Chipset    Exit

  System Overview                                  Use [ENTER], [TAB]
  ────────────────────────────────                 or [SHIFT-TAB] to
  AMIBIOS                                           select a field.
  Version    :08.00.15
  Build Date:11/10/09                              Use [+] or [-] to
  ID         :362NX012                             configure system Time.

  Processor
  Genuine Intel(R) CPU        @ 1.66GHz
  Speed      :1666MHz
  Count      :1

  System Memory                                    ←    Select Screen
  Size       :1022MB                               ↑↓   Select Item
                                                   +-   Change Field
  System Time              [13:11:50]              Tab  Select Field
  System Date              [Tue 11/24/2009]        F1   General Help
                                                   F10  Save and Exit
                                                   ESC  Exit

            v02.61 (C)Copyright 1985-2006, American Megatrends, Inc.
```

Figure 3.2 Main Setup Screen

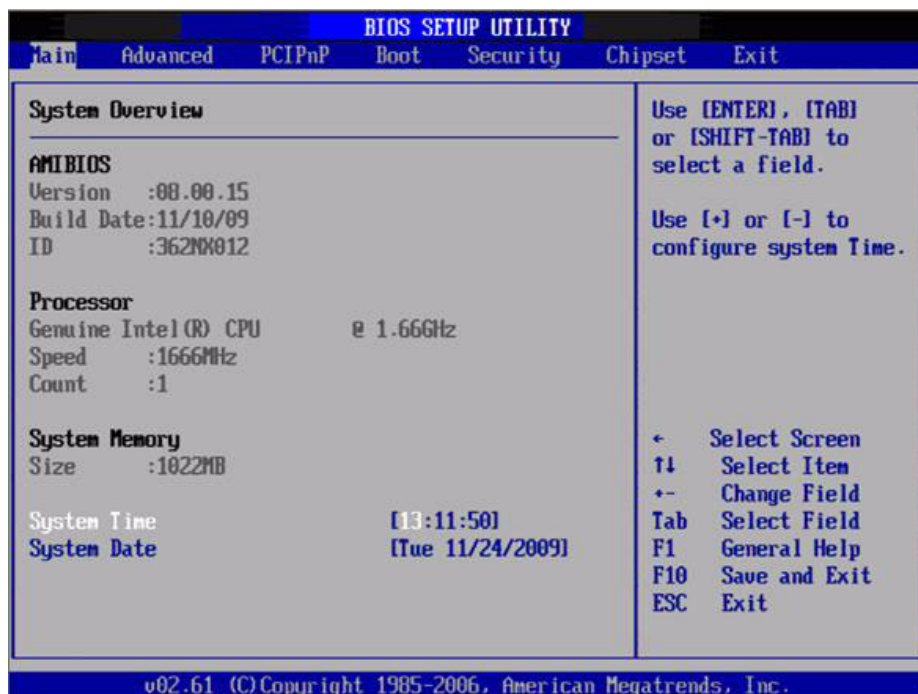The Main BIOS setup screen has two main frames. The left frame displays all the options that can be configured. Grayed-out options cannot be configured; options in blue can. The right frame displays the key legend.

Above the key legend is an area reserved for a text message. When an option is selected in the left frame, it is highlighted in white. Often a text message will accompany it.

3.2.1 System Time / System Date

Use this option to change the system time and date. Highlight System Time or System Date using the <Arrow> keys. Enter new values through the keyboard. Press the <Tab> key or the <Arrow> keys to move between fields. The date must be entered in MM/DD/YY format. The time must be entered in HH:MM:SS format.

3.3 Advanced BIOS Features Setup

Select the Advanced tab from the ARK-3360 setup screen to enter the Advanced BIOS Setup screen. You can select any of the items in the left frame of the screen, such as CPU Configuration, to go to the sub menu for that item. You can display an Advanced BIOS Setup option by highlighting it using the <Arrow> keys. All Advanced BIOS Setup options are described in this section. The Advanced BIOS Setup screens is shown below. The sub menus are described on the following pages.

Figure 3.3 Advanced BIOS Features Setup Screen

3.3.1 CPU Configuration

Figure 3.4 CPU Configuration Setting

■ **Max CPUID Value Limit**
This item allows you to limit CPUID maximum value.

■ **Execute-Disable Bit Capability**
This item allows you to enable or disable the No-Execution page protection technology.

■ **Hyper Threading Technology**
This item allows you to enable or disable Intel® Hyper Threading technology.

■ **Intel® SpeedStep® Tech**

When set to disabled, the CPU runs at its default speed, when set to enabled, the CPU speed is controlled by the operating system.

■ **Intel® C-STATE tech**

This item allows the CPU to save more power under idle mode.

■ **Enhanced C-States**

CPU idle set to enhanced C-States, disabled by Intel® C-STATE tech item.

3.3.2 IDE Configuration

Figure 3.5 IDE Configuration

■ **ATA/IDE Configuration**

This item allows you to select Disabled / Compatible / Enhanced.

■ **Legacy IDE Channels**

When set to Enhanced mode you can select IDE or AHCI mode. When select Compatible mode you can select SATA only / SATA pri, PATA sec or PATA only.

■ **Primary/Secondary/Third IDE Master/Slave**

BIOS auto detects the presence of IDE device, and displays the status of auto detection of IDE device.

– **Type:** Select the type of SATA driver.[Not Installed][Auto][CD/DVD][ARMD]
– **LBA/Large Mode:** Enables or Disables the LBA mode.
– **Block (Multi-Sector Transfer):** Enables or disables data multi-sectors transfers.
– **PIO Mode:** Select the PIO mode.
– **DMA Mode:** Select the DMA mode.
– **S.M.A.R.T.:** Select the smart monitoring, analysis, and reporting technology.
– **32Bit Data Transfer:** Enables or disables 32-bit data transfer.

■ **Hard Disk Write Protect**

Disable/Enable device write protection. This will be effective only if device is accessed through BIOS.

■ **IDE Detect Time Out (Sec)**
This item allows you to select the time out value for detecting ATA/ATAPI device(s).

3.3.3 Super I/O Configuration
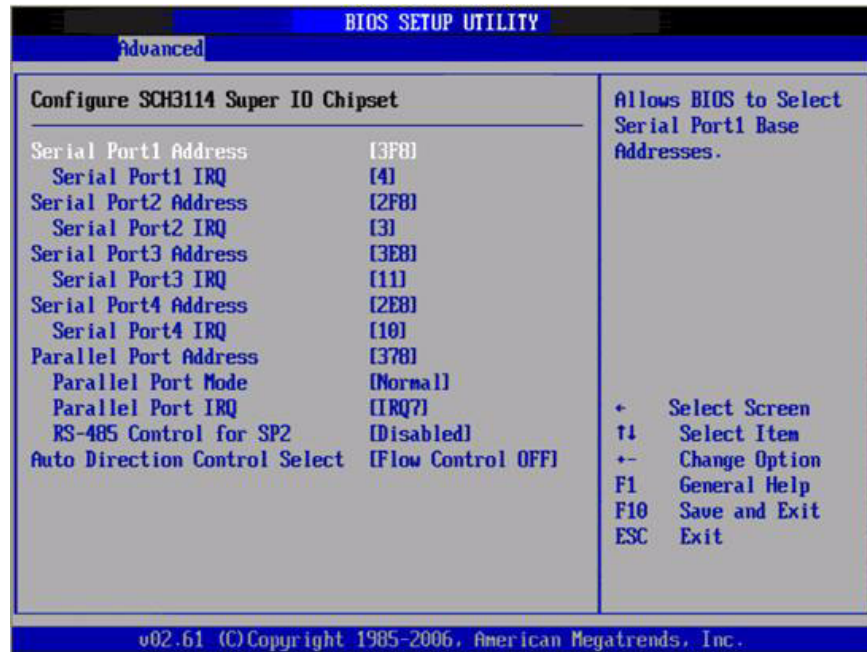
Figure 3.6 Super I/O Configuration

■ **Serial Port1 / Port2 / Port3 / Port 4 address (Port 3/4 only for ARK-3360L)**
This item allows you to select serial port1 ~ port4 of base addresses.

■ **Serial Port1 / Port2 / Port3 / Port 4 IRQ (Port 3/4 only for ARK-3360L)**
This item allows you to select serial port1 ~ port4 of IRQ.

■ **Parallel Port Address (optional)**
This item allows you to select Parallel port address.

■ **Parallel Port Mode (optional)**
This item allows you to select Parallel port Mode.

■ **Parallel Port IRQ (optional)**
This item allows you to select Parallel port IRQ.

■ **RS-485 Control for SP2**
This item allows you to select RS485 control.

■ **Auto Direction Control Select**
This item allows you to enable or disable auto flow control function.

3.3.4 Hardware Health Configuration
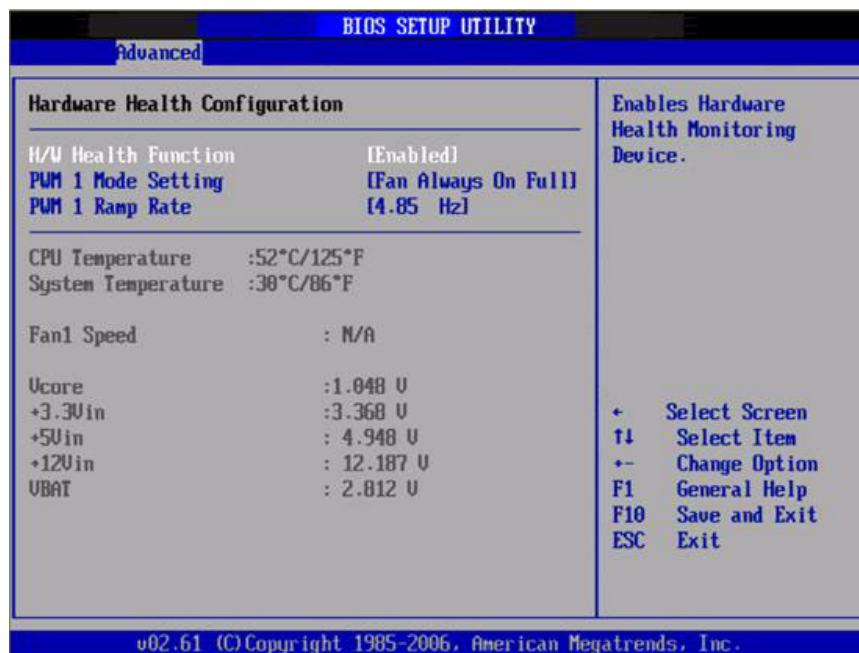
Figure 3.7 Hardware Health Configuration

■ **H/W Health Function**
This item allows you to control H/W monitor of showing.

■ **Temperature & Voltage Show**
CPU/System Temperature
Vcore / +3.3 Vin / +5 Vin / +12 Vin / VBAT

3.3.5 Secondary SuperI/O Configuration (Only for ARK-3360F)
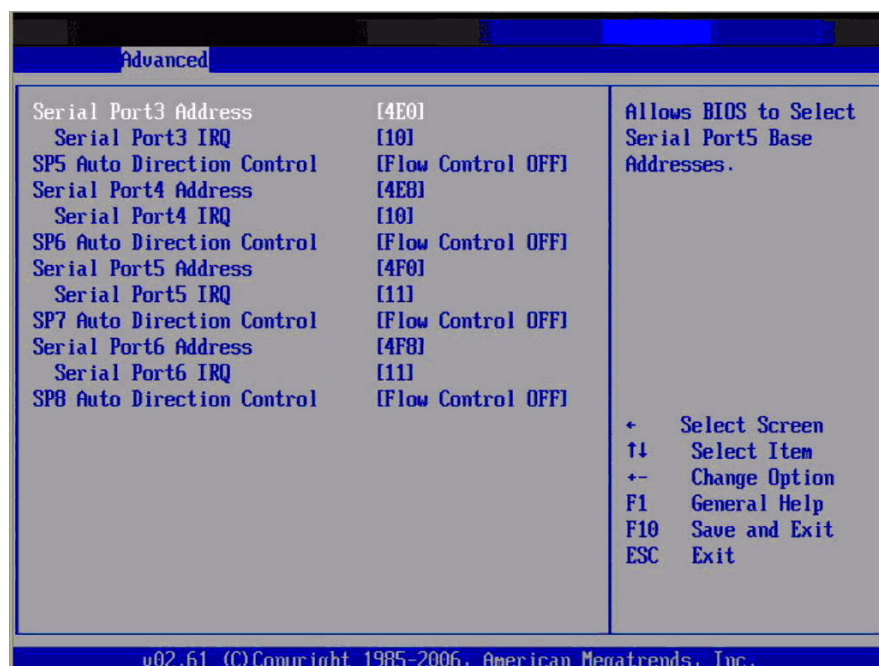
Figure 3.8 Super I/O Configuration

- **Serial Port3 / Port4 / Port5 / Port 6 Address**
  This item allows you to select base addresses for serial ports 1 ~ 4.
- **Serial Port3 / Port4 / Port5 / Port 6 IRQ**
  This item allows you to select IRQs for serial ports 1 ~ 4.
- **RS-485 Control for SP2**
  This item allows you to select RS485 control.
- **SP 3/4/5/6 Auto Direction Control Select**
 This item allows you to enable or disable auto flow control function.

3.3.6 ACPI Settings

Figure 3.9 ACPI Setting

3.3.6.1 General ACPI Configuration
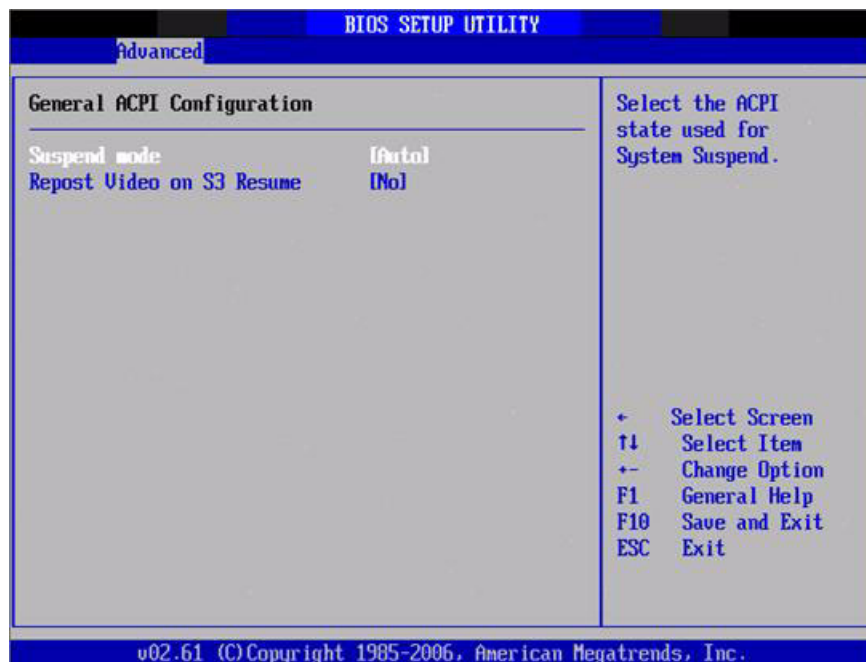
Figure 3.10 General ACPI Configuration

■ **Suspend Mode**
Select the ACPI state used for system suspend.
■ **Report Video on S3 Resume**
This item allows you to invoke VA BIOS POST on S3/STR resume.

3.3.6.2 Advanced ACPI Configuration

Figure 3.11 Advanced ACPI Configuration

- **ACPI Version Features**

  This item allows you to enable RSDP pointers to 64-bit fixed system description tables.
- **ACPI APIC support**

  Include APIC table pointer to RSDT pointer list.
- **AMI OEMB table**

  Include OEMB table pointer to R(x)SDT pointer lists.
- **Headless mode**

  Enable / Disable Headless operation mode through ACPI.

3.3.6.3 Chipset ACPI Configuration

Figure 3.12 Chipset ACPI Configuration

- **Energy Lake Feature**

  Allows you to configure Intel's Energy Lake power management technology.
- **APIC ACPI SCI IRQ**

  Enable/Disable APIC ACPI SCI IRQ.
- **USB Device Wakeup From S3/S4**

  Enable/Disable USB Device Wakeup from S3/S4.
- **High Performance Event Timer**

  Enable/Disable High performance Event timer.

3.3.7 AHCI Setting
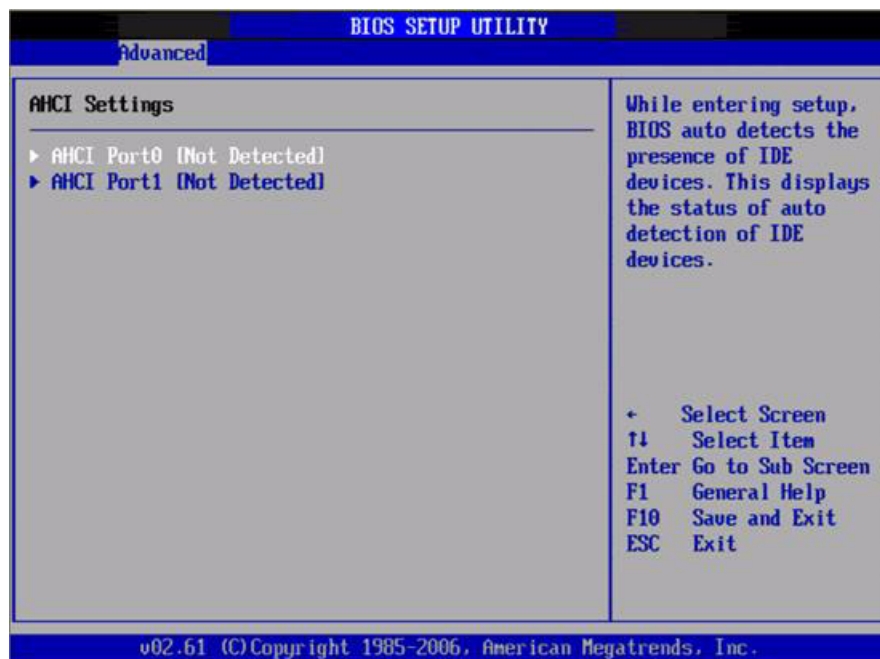

Figure 3.13 AHCI Setting

■ **AHCI Port0 / Port**

While entering setup, BIOS auto detects the presence of IDE devices. This displays the status of auto detection of IDE device.

3.3.8 APM Configuration

Figure 3.14 APM Configuration

- ■ **Power Management/APM**

  Enable or disable APM.

- ■ **Power Button Mode**

  Power on, off, or enter suspend mode when the power button is pressed. The following options are also available.

- ■ **Restore on AC power Loss**

  Use this to set up the system response after a power failure. The "Off" setting keeps the system powered off after power failure, the "On" setting boots up the system after failure, and the "Last State" returns the system to the status just before power failure.

- ■ **Video Power Down Mode**

  Power down video in suspend or standby mode.

- ■ **Hard Disk Power Down Mode**

  Power down Hard Disk in suspend or standby mode.

- ■ **Standby Time Out**

  Go into standby in the specified time.

- ■ **Suspend Time Out**

  Go into Suspend in the specified time.

- ■ **Resume On Ring**

  Enable / Disable RI to generate a wake event.

- ■ **Resume On PME#**

  Enable / Disable PME to generate a wake event.

- ■ **Resume On RTC Alarm**

  Enable / Disable RTC to generate a wake event.

3.3.9 Event Log Configuration

Figure 3.15 Event Log Configuration

■ **View Event Log**
View all unread events on the event Log.

■ **Mark all events as read**
Mark all unread events as read.

■ **Clear Event Log**
Discard all events in the event Log.

3.3.10 MPS Configuration

Figure 3.16 MPS Configuration

■ **MPS Revision**
This item allows you to select MPS reversion.

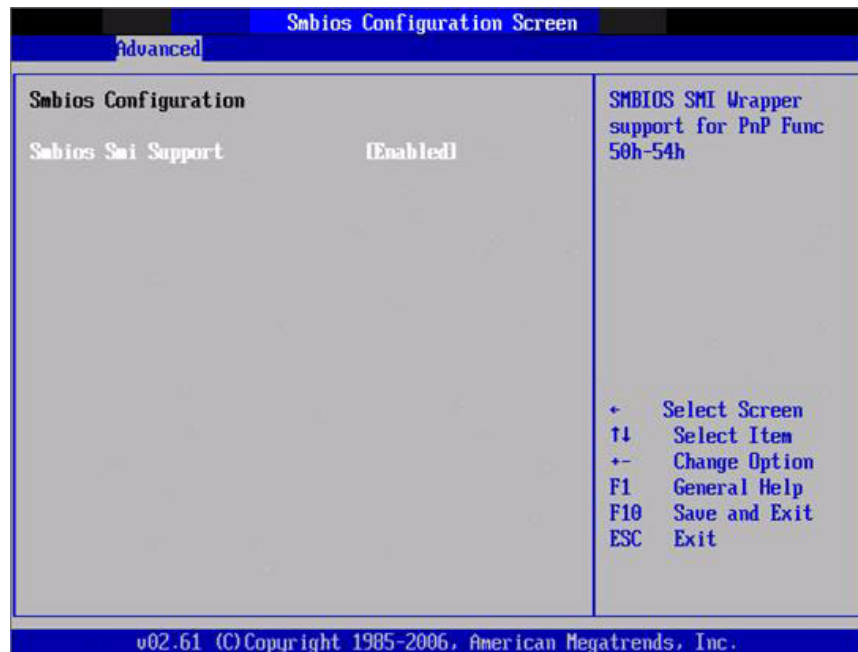### 3.3.11 Smbios Configuration

Figure 3.17 Smbios Configuration

■ **Smbios Smi Support**

SMBIOS SMI wrapper support for PnP function 50h-54h.
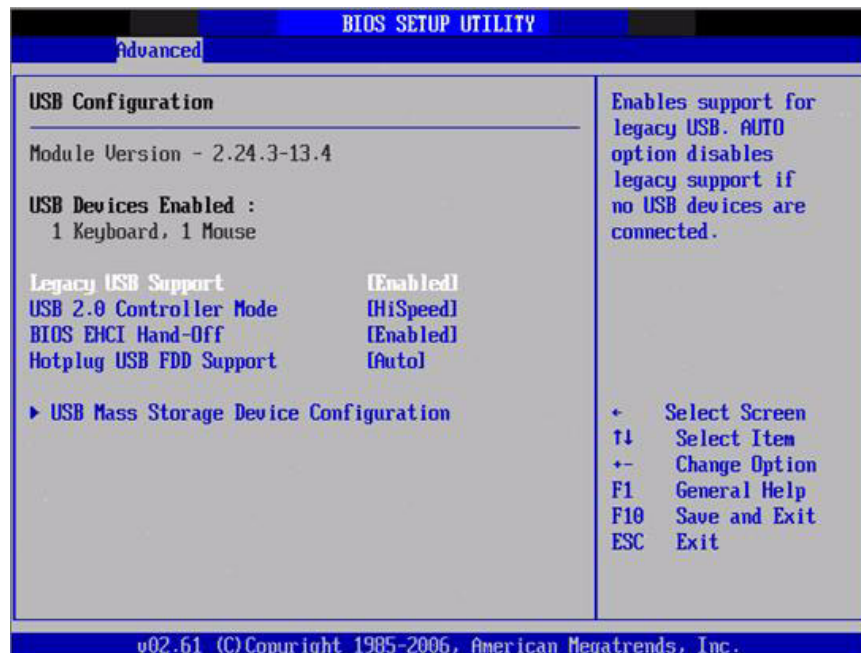
3.3.12 USB Configuration

Figure 3.18 USB Configuration

■ **Legacy USB Support**

Enables support for legacy USB. Auto option disables legacy support if no USB devices are connected.

■ **USB 2.0 Controller Mode**

This item allows you to select HiSpeed (480Mbps) or FullSpeed (12Mpbs).

■ **BIOS EHCI Hand-Off**

This is a workaround for OSes without EHCI hand-off support. The EHCI ownership change should claim by EHCI driver.

■ **Hotplug USB FDD Support**

A dummy FDD device is created that will be associated with the hotplugged FDD later. Auto option creates this dummy device only if there is no USB FDD present.

3.3.12.1 USB Mass Storage Device Configuration

Figure 3.19 USB Mass storage Device Configuration

■ **USB Mass Storage Reset Delay**

Number of sends POST wait for the USB mass storage device after start unit command.

■ **Emulation Type**

If Auto, USB devices less than 530MB will be emulated as Floppy and remaining as hard drive. Force FDD option can be used to force a FDD formatted drive to boot as FDD (Ex. ZIP drive).

3.4 Advanced PCI/PnP Settings

Select the PCI/PnP tab from the ARK-3360 setup screen to enter the Plug and Play BIOS Setup screen. You can display a Plug and Play BIOS Setup option by highlighting it using the <Arrow> keys. All Plug and Play BIOS Setup options are described in this section. The Plug and Play BIOS Setup screen is shown below.

Figure 3.20 PCI/PNP Setup (top)

■ **Clear NVRAM**

Set this value to force the BIOS to clear the Non-Volatile Random Access Memory (NVRAM).The Optimal and Fail-Safe default setting is No.

■ **Plug & Play O/S**

When set to No, BIOS configures all the device in the system. When set to Yes and if you install a Plug and Play operating system, the operating system configures the Plug and Play device not required for boot.

■ **PCI Latency Timer**

Value in units of PCI clocks for PCI device latency timer register.

■ **Allocate IRQ to PCI VGA**

When set to Yes will assigns IRQ to PCI VGA card if card requests IRQ. When set to No will not assign IRQ to PCI VGA card even if card requests an IRQ.

■ **Palette Snooping**

This item is designed to solve problems caused by some non-standard VGA card.

■ **PCI IDE BusMaster**

When set to enabled BIOS uses PCI busmastering for reading/writing to IDE drives.

■ **OffBoard PCI/ISA IDE Card**

Some PCI IDE cards may require this to be set to the PCI slot number that is holding the card. When set to Auto will works for most PCI IDE cards.

- **IRQ3 / 4 / 5 / 7 / 9 / 10 /11**
  This item allows you respectively assign an interruptive type for IRQ-3, 4, 5, 7, 9, 10, 11.
- **DMA Channel0 / 1 / 3 / 5 / 6 / 7**
  When set to Available will specified DMA is available to be used by PCI/PnP devices. When set to Reserved will specified DMA will Reserved for use by legacy ISA devices.
- **Reserved Memory Size**
  This item allows you to reserved size of memory block for legacy ISA device.

3.5 Boot Settings

Figure 3.21 Boot Setup Utility

3.5.1 Boot Settings Configuration

Figure 3.22 Boot Setting Configuration

- **Quick Boot**

  This item allows BIOS to skip certain tests while booting. This will decrease the time needed to boot the system.

- **Quiet Boot**

  If this option is set to Disabled, the BIOS displays normal POST messages. If Enabled, an OEM Logo is shown instead of POST messages.

- **AddOn ROM Display Mode**

  Set display mode for option ROM.

- **Bootup Num-Lock**

  Select the Power-on state for Numlock.

- **PS/2 Mouse Support**

  Select support for PS/2 Mouse.

- **Wait For "F1" If Error**

  Wait for the F1 key to be pressed if an error occurs.

- **Hit "DEL" Message Display**

  Displays - Press DEL to run Setup in POST.

- **Interrupt 19 Capture**

  This item allows option ROMs to trap interrupt 19.

3.6 Security Setup

Figure 3.23 Password Configuration

Select Security Setup from the ARK-3360 Setup main BIOS setup menu. All Security Setup options, such as password protection and virus protection are described in this section. To access the sub menu for the following items, select the item and press <Enter>:

■ **Change Supervisor / User Password**

■ **Boot sector Virus protection:**
  The boot sector virus protection will warn if any program tries to write to the boot sector.

3.7 Advanced Chipset Settings

Figure 3.24 Advanced Chipset Settings

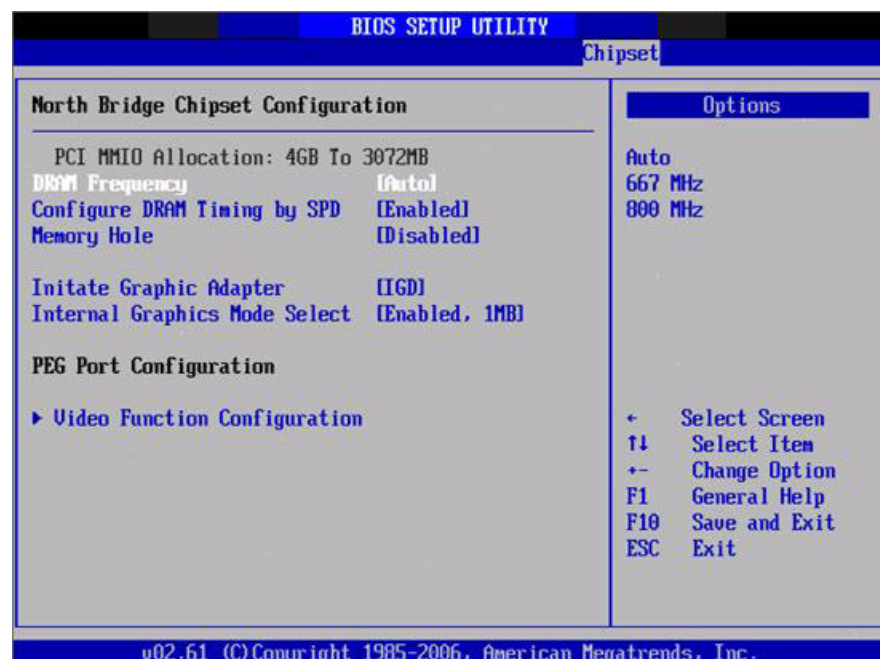## 3.7.1 North Bridge Chipset Configuration

Figure 3.25 North Bridge Configuration

■ **DRAM Frequency**
This item allows you to manually changed DRAM frequency.

■ **Configure DRAM Timing by SPD**
This item allows you to enables or disables detect by DRAM SPD.

■ **Memory Hole**

This item allows you to free 15MB-16MB of memory size for some ISA devices.

■ **Initiate Graphic Adapter**

This item allows you to select which graphics controller to use as the primary boot device.

■ **Internal Graphics Mode Select:**

Select the amount of system memory used by the Internal graphics device.

3.7.1.1 Video function configuration

Figure 3.26 Video function configuration

■ **DVMT Mode Select**

Displays the active system memory mode.

■ **DVMT/FIXED Memory**

Specify the amount of DVMT / FIXED system memory to allocate for video memory.

■ **Boot Display Device**

Select boot display device at post stage.

■ **Flat Panel Type**

This item allows you to select which panel resolution you wants.

■ **Spread Spectrum Clock**

This item allows you to enables or disables spread spectrum clock.
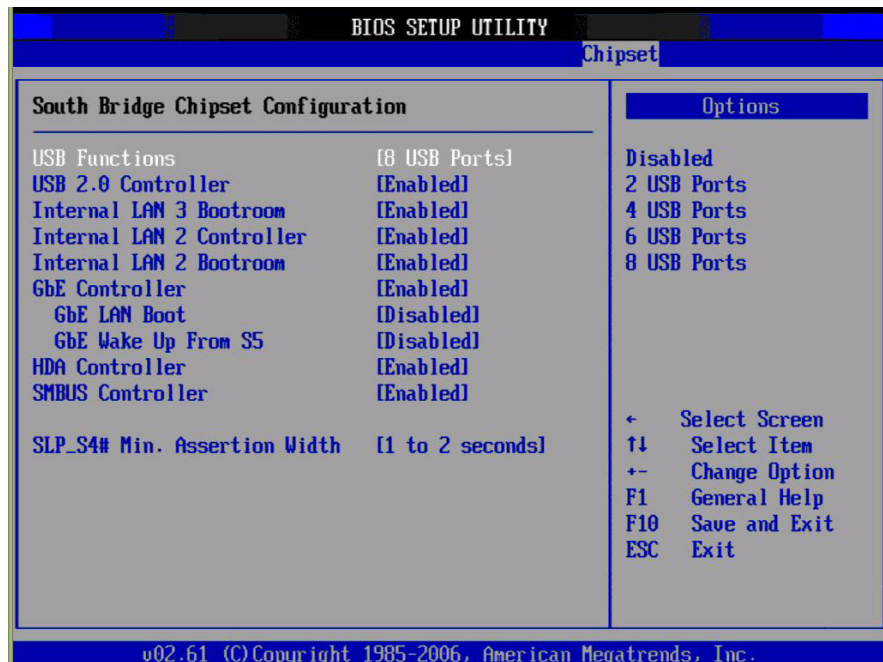
3.7.2 South Bridge Chipset Configuration

Figure 3.27 South Bridge Configuration

- ■ **USB Functions**

  Disabled, 2 USB Ports, 4 USB Ports, 6 USB Ports or 8 USB Ports.

- ■ **USB 2.0 Controller**

  Enables or disables the USB 2.0 controller.

- ■ **Internal LAN3 Bootroom**

  Enables or disables internal LAN boot with LAN3.

- ■ **Internal LAN2 controller**

  Enables or disables the internal LAN controller with LAN2.

- ■ **Internal LAN2 Bootroom**

  Enables or disables internal LAN boot with LAN2.

- ■ **GbE controller**

  Enables or disables the GbE controller with LAN1.

- ■ **GbE LAN Boot**

  Enables or disables GbE LAN boot with LAN1.

- ■ **GbE Wake Up From S5**

  Enables or disables GbE LAN wake up from S5 function.

- ■ **HDA Controller**

  Enables or disables the HDA controller.

- ■ **SMBUS Controller**

  Enables or disables the SMBUS controller.

- ■ **SLP_S4# Min. Assertion Width**

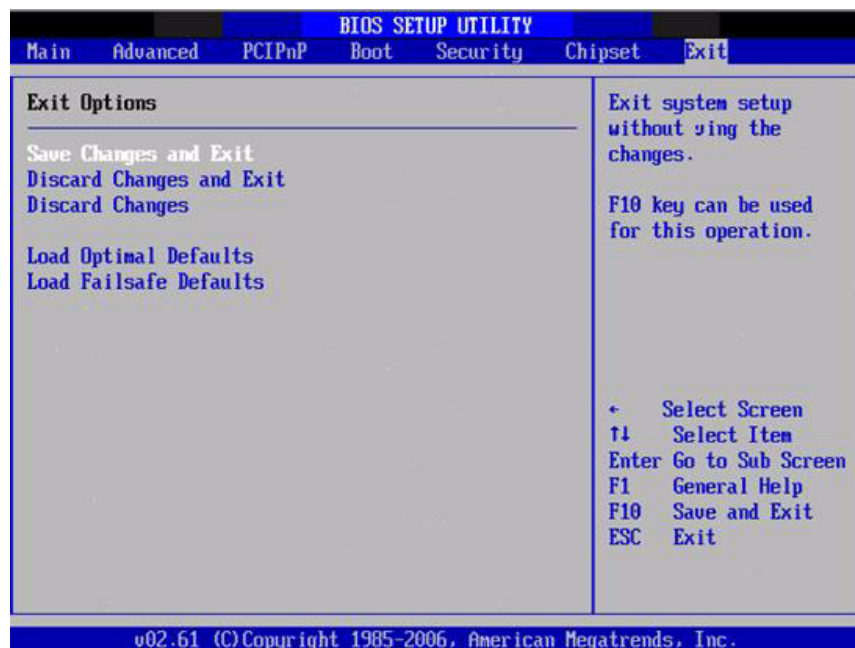 This item allows you to set a delay of sorts.

3.8   Exit OS

BIOS SETUP UTILITY

| Main | Advanced | PCIPnP | Boot | Security | Chipset | Exit |

Exit Options

Save Changes and Exit
Discard Changes and Exit
Discard Changes

Load Optimal Defaults
Load Failsafe Defaults

Exit system setup without ying the changes.

F10 key can be used for this operation.

← 	Select Screen
↑↓ 	Select Item
Enter 	Go to Sub Screen
F1 	General Help
F10 	Save and Exit
ESC 	Exit

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Figure 3.28 Exit Option

3.8.1   Save Changes and Exit

When you have completed system configuration, select this option to save your changes, exit BIOS setup and reboot the computer so the new system configuration parameters can take effect.

1.   Select Exit Saving Changes from the Exit menu and press <Enter>.
     The following message appears: Save Configuration Changes and Exit Now? [Ok] [Cancel]
2.   Select Ok or cancel.

3.8.2   Discard Changes and Exit

Select this option to quit Setup without making any permanent changes to the system configuration.

1.   Select Exit Discarding Changes from the Exit menu and press <Enter>. The following message appears: Discard Changes and Exit Setup Now? [Ok] [Cancel]
2.   Select Ok to discard changes and exit.   Discard Changes
3.   Select Discard Changes from the Exit menu and press <Enter>.

3.8.3   Load Optimal Defaults

The ARK-3360 automatically configures all setup items to optimal settings when you select this option. Optimal Defaults are designed for maximum system performance, but may not work best for all computer applications. In particular, do not use the Optimal Defaults if your computer is experiencing system configuration problems. Select Load Optimal Defaults from the Exit menu and press <Enter>.

3.8.4 Load Fail-Safe Defaults

The ARK-3360 automatically configures all setup options to fail-safe settings when you select this option. Fail-Safe Defaults are designed for maximum system stability, but not maximum performance. Select Fail-Safe Defaults if your computer is experiencing system configuration problems.

1. Select Load Fail-Safe Defaults from the Exit menu and press <Enter>. The following message appears: Load Fail-Safe Defaults? [OK] [Cancel]
2. Select OK to load Fail-Safe defaults.

Appendix A

ARK-3360L COM2
RS422/485
Communication
Setting Procedure

A.1 ARK-3360L COM2 RS422/485 Communication Setting Procedure

Table A.1: Jumper setting of ARK-3360 COM2 mode	
J2	**COM2 RS232/422/485 Select**
Part Number	1653003260
Footprint	HD_3x2P_79
Description	PIN HEADER 3*1P 180D(M) 2.0mm SMD SOUARE PIN
Setting	Function
(1-2)	RS232 (default)
(3-4)	RS485
(5-6)	RS422

The default COM2 cable is only for RS-232, if you want to use RS-422/485, please follow the following steps to use RS-422/485.

1. Unscrew the screws and frames to open the case, as shown in the figures below.
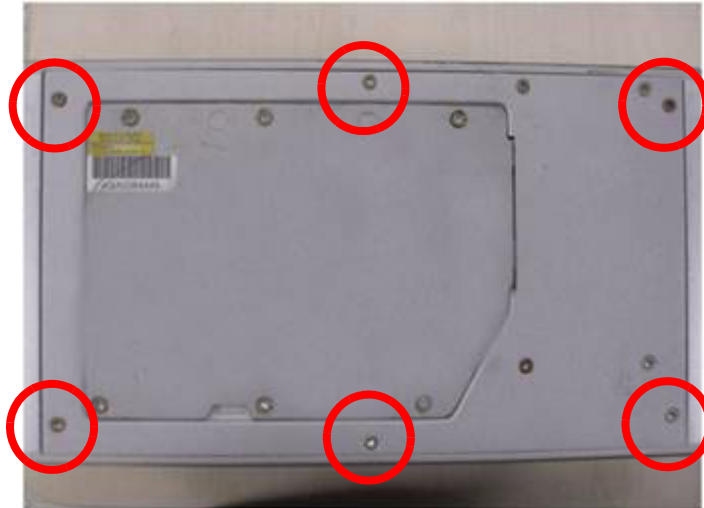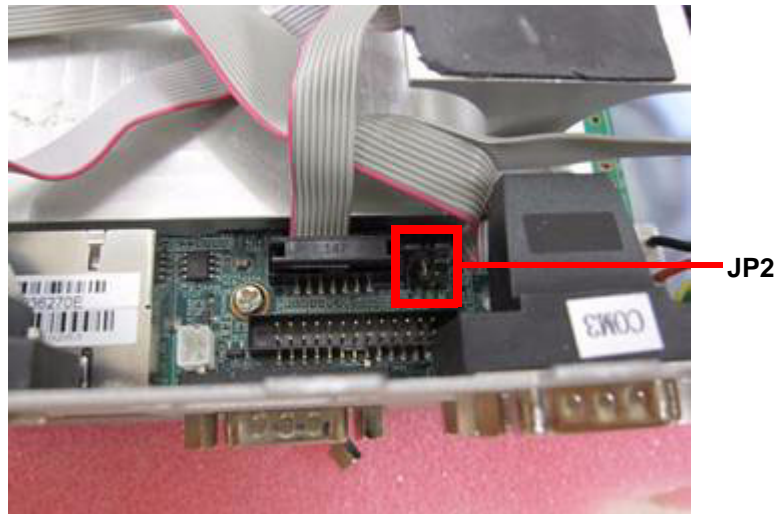
2. Unscrew the screws to open the top cover, as shown in as shown in the figures below.

3. After remove the top cover, you will find COM2 cable, as shown in the figure below.

4. Please replace the internal COM2 cable by new cable (Part Number: 1700001967), and adjust jumper 2 (Figure 6).

5. Finally, you can screw the new COM2 cable on the front panel and screw all screws back.

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